



Have you received a call from an unknown number?
Have you heard something called the Mass Communication Tool?

When you receive a call and the automated voice says, "Please hold for a message from your Family Readiness Officer", your family or you may have some questions.

What is the Mass Communication Tool?

It is a system the Marine Corps had specially designed in order to improve communication between Commanders and their Marines, Sailors and Families. It is very similar to the system many schools use to notify parents of upcoming events. The MCT can place phone calls and send emails and text messages to everyone in a selected group in under two minutes.

How does the Mass Communication Tool work?

The MCT is a secure database that can only be accessed by your Family Readiness Officer. The FRO will create a message and then choose who to send it to and how to send it. Who and how will depend on the contents of the message. You may receive a phone call about a pre-deployment brief or homecoming celebration, or perhaps an email with this month's newsletter attached. It is important for you to know all messages are from your Marine's FRO and have been approved by the Commanding Officer.

Why should you participate?

You will always receive current, accurate and timely information. From initiation to verification, the process takes less than ten minutes. Phone-trees have become obsolete and the margin of error eliminated. Also, the system is completely secure. These days we cannot be too careful with our private information. Only your Family Readiness Officer can access your profile and use it for this specified purpose.